

Hotel Rules and Policies

Cancellation Policy

- Cancellation policies may vary depending on the rates and dates of your reservation. Cancellation information is available next to the rates. If you need further assistance, call the hotel directly or email info@menalo.com.tr.

Check-in-Check out Procedures

- Check-in time 14:00
- Check-out time 12:00
- Early check-in and late check-out are subject to availability and an additional charge. For more information, please call the hotel directly or send an email to info@menalo.com.tr.

In case of early departure, no refund will be made.

* **Important reminder:** According to hotel procedures, couples must present an official marriage certificate. Unmarried couples are not accepted.

* For security purposes, all guests are asked to present an official ID-passport upon check-in.

* All guests are required to fill out a hotel check-in form upon check-in.

Internet, parking and pets

* Wi-fi is available throughout the hotel and is free of charge

* Free outdoor parking is available for guests staying on site. Vehicles may only be parked for the duration of their stay.

No pets are allowed.

There is an electric vehicle charging station in the hotel parking lot.

Guest Payment Options

Credit card (Visa/Mastercard), Cash, Mail order

Other information

The rooms are non smoking

There is no alcohol sale or service in the hotel. Alcohol consumption is not allowed in common areas.